

1. Booking and Cancellations

2. Once the dates of your hire period have been confirmed by phone or email, you will be sent an invoice by Victoria Lily Events. Only once we have receipt of the 50% booking fee of this is the booking binding.
3. Payments to be made via BACS transfer to the bank account of Victoria Lily Events as per the invoice information.
4. The balance must be received 28 days prior to the event date. This date will be on your invoice as 'balance due date'
5. Bookings received less than four weeks in advance of arrival will require payment to be sent in full upon receipt of the invoice to secure your bell tent.
6. Cancellations will result in the lost of your 50% booking fee received to secure your bell tent if cancelled up two weeks prior to the event. Cancellations made within two weeks of the event will incur the full 100% fee and no refund will be given.
7. You are responsible for any damage and loss caused to the equipment regardless of culpability. Any damage will be invoiced after event and any costs incurred to Victoria Lily Events, you must agree to pay all costs to rectify this.

9. Tent Usage

10. You must not use any cooking, or gas appliances of any kind, inside the tent.
11. Naked flames and campfires that are used by the tent must be a minimum of 5m away.
12. No smoking allowed inside our tents.
13. Dogs are not permitted in the tents.
14. You agree that Victoria Lily Events, its Agents, Officers or Employees, accept no liability for any personal injury or damage to any persons or property suffered during the period of your usage.
15. No shoes with any heels are permitted to be worn inside the tent as this is will cause damage to the groundsheet to which you will be liable.
16. All rubbish, food and drink items are to be fully cleared from the tent upon departure. Any items left to which Victoria Lily Events have to disposed off will be invoiced for payment.

17. Force Majeure

18. You agree that Victoria Lily Events will not be held liable for any: Act of God including tempest, fire, flood, storm or natural disaster; War, civil war, sabotage or act of terrorism; Government sanction, embargo, import or export regulation or order; Labour disputes, including strikes, lockouts, boycotts or other industrial action; Failure in the transportation of equipment, machinery or personnel or in the provision of any utility including power, gas, water, or communication services. Choice of Law
19. This contract will be governed by the laws of England and Wales.

20. Finally

21. We reserve the right to amend our website and our terms and conditions at any time, without prior notice.